



The end of a tough year

It is fair to say that the hospitality and class 4 sectors have faced one of their toughest years ever in 2020, thanks to the COVID-19 pandemic. It was fast, unexpected and brutal and it will have repercussions for a long time to come. We are not completely out of the woods yet, but I am cautiously optimistic that we are in a good position now to weather any future COVID-related storms.

We understand that times are still hard in the hospitality sector. We look forward to a strong and productive Christmas and New Year period. We will continue to be here to support you and your gaming operation, if needed.

Of course, this year's events have meant that our funds distribution to the community has been significantly lower than we would have expected in our 2019/20 financial year. Despite that, I am proud to tell you that we returned \$28.218 million through grants to 1,223 sports organisations, schools and other education services, community groups, arts and culture groups, rescue and ambulance services, and health services.

This result would not have been possible without the support, dedication and hard work of our venue operators, managers



and their staff, especially through this most difficult of times, so I offer a huge thank-you on behalf of everyone at NZCT. We simply could not do what we do without you.

Best wishes from the NZCT team to you and your families for a safe enjoyable and prosperous holiday period and a more settled 2021.

Mike Knell
Chief Executive

Banking over the Christmas and New Year period

With the summer holidays fast approaching, it is a good time to highlight banking timeframes for the Christmas and New Year period. As you will be aware, the banking due dates over this period are affected by the public holidays between 24 December and 3 January.

The banking due dates are:

- week ending 20 December 2020 due Tuesday 5 January 2021
- week ending 27 December due Monday 11 January 2021
- week ending 3 January 2021 due Monday 11 January 2021
- week ending 10 January 2021 due Friday 15 January 2021 (as normal).

However, some venues must bank earlier to comply with their licence conditions or as agreed with NZCT. In general, we suggest that you take advantage of all opportunities to bank through the period to reduce the risk of theft and, most importantly, harm to staff from having large amounts of cash on the premises.

2021 calendars on their way



As usual, we have produced a wall calendar featuring some of our grant recipients in the past year as a small token of appreciation for your support of NZCT this year. Our staff will drop off copies to you as they make their regular venue visits.

Advertising jackpots is illegal

If you advertise your venue's entertainment offering through a website and/or social media, you need to be aware that Regulations 9 and 10 of the Gambling (Harm Prevention and Minimisation) Regulations 2004 specifically restrict any jackpot advertising. The word 'jackpot' cannot be published in a way that explicitly or implicitly conveys the impression that there is a gaming machine jackpot at the venue.

Staff changes

We recently bid a sad farewell to Kelly Comrie, our long-serving Regional Manager for Bay of Plenty, who has left to focus on an exciting new business venture with her family. We wish her every success.

We are pleased to say that existing staff member, Jono Wallace, will be relocating to Tauranga in January to take up an Area Manager role for Bay of Plenty. Many of you will have spoken to Jono on the phone as he has been part of our helpdesk team for the last year or so. Jono has been in the class 4 gaming industry since 2003, initially as a technician. He then moved into an auditing role where he honed his skills in cash management systems, compliance and IT systems, so is very experienced in the day-to-day running of gaming. Jono admits to being a petrol head with a passion for classic and muscle cars. He also enjoys spending time with his wife Eryn, herself a former NZCT employee, and daughter Addyson.

Service desk operating as usual over the holiday period



Our friendly helpdesk team will be available on 0800 247583 throughout the holiday period to respond to your gaming needs, ably led by Sandy.

Major football infrastructure given boost by grant

The Keith Hay Park Pavilion and Three Kings United Clubhouse are on track to be completed, thanks to an NZCT grant of \$75,000 to Three Kings United Football Club.

Check us out on Facebook, Twitter or LinkedIn, or visit www.nzct.org.nz to find out more about NZCT.



Committee member Murray Holdaway commented, "Keith Hay Park is one of the busiest sports fields in Auckland with 10 full-size football pitches and the new pavilion will provide an excellent asset to support all the activity that goes on at the park. The clubhouse will provide much-needed football and social facilities as compared to the present clubhouse that was built back in the '60s and is no longer fit for purpose.

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But it is not only football that will benefit. Other local community organisations will also be able to use the clubhouse and, as completion nears, we have had a number of enquiries from various organisations. The facility will be one of the best sports pavilions in New Zealand and is under consideration to be a host venue for a team in the upcoming FIFA Women's World Cup. ”

Useful links

- Hospitality New Zealand: <https://hospitality.org.nz/>
- HospitalityNet: <https://www.hospitalitynet.org>
- Top 100 Hospitality Events: <https://10times.com/top100/hospitality>
- Food and hospitality training: <https://www.studyinnewzealand.govt.nz/study-options/programmes/food-and-hospitality/>
- Gaming Machine Association of New Zealand: <https://www.gmanz.org.nz/>
- Department of Internal Affairs – gambling: <https://www.dia.govt.nz/Gambling>
- Health Promotion Agency – minimising gambling harm: <https://www.hpa.org.nz/programme/minimising-gambling-harm>
- Ministry of Health – gambling: <https://www.health.govt.nz/our-work/mental-health-and-addictions/gambling>

NZCT The Wrap is a bi-monthly publication for NZCT venue operators. We welcome your comments and feedback about issues raised in this edition or topics you would like covered in the future. Simply speak to your regional manager or contact Tanya Piejus: tanya.piejus@nzct.org.nz

