



Everyday Tips for Gambling Hosts

What to do everyday

Take **every** opportunity to get to know gamblers and look out for **changes** in their behaviour

Learn the General and Strong Signs of harmful gambling
(see *Gambling Harm Reference Card*)

Undertake gambling area sweeps every 15 minutes –
look for General and Strong Signs, minors and excluded gamblers

Write down any General or Strong Signs you see in your log book/
incident register and remember to **check** it at the start of each shift

Talk with other staff about gamblers you are concerned about

Refer to *Gambling Host Responsibility - Guide for Venue Staff*
for more tips and information

Ensure you are familiar with your venue's harm minimisation policy as you are legally required to meet that. These tips will help you put that policy into practice.